



2019 | SC MANUFACTURING CONFERENCE TRAINING COURSE AGENDA

17 TRAINING COURSES BROUGHT TO YOU BY THE SOUTH CAROLINA
MANUFACTURING EXTENSION PARTNERSHIP (SCMEP)

SCMEP

Register for training courses and see complete session overviews and
instructor bios on conference website: www.SCManufacturingConference.com

TUESDAY, OCTOBER 29th

8:30 AM -
5:00 PM

Kata and TWI: Working in Tandem (SCMEP TRAINING ROOM #3)

TOPIC SUMMARY: Kata teaches us how to experiment quickly to learn to conquer an obstacle. Training Within Industry (TWI) creates a culture of trust and respect allowing all team members to be comfortable with a Kata approach. See a complete session overview: www.SCManufacturingConference.com/agenda.

Instructor: Susan Whitehead, Technical Specialist, SCMEP

8:30 -
10:00 AM

Tell Me About It: Getting Employees to Take Ownership of their Actions (SCMEP TRAINING ROOM #1)

TOPIC SUMMARY: "Tell Me About It" is a proven 5-step process for managers to use in getting employees to take ownership of their actions and correct their own performance issues.

Instructor: Nancy Eichstadt, Managing Partner, Leadership Management International, Inc.

8:30 -
10:00 AM

The Future is Now: Using Artificial Intelligence to Improve Operations (SCMEP TRAINING ROOM #2)

TOPIC SUMMARY: Instructors will share real-world stories and lessons learned in deploying AI to improve OEE and reduce COPQ, downtime, material loss and labor costs.

Instructors: Rick Oppedisano, CEO, Delta Bravo

10:00 -
11:30 AM

Ten Strategies to Identify and Recruit Top Talent (SCMEP TRAINING ROOM #1)

TOPIC SUMMARY: Keeping top talent was easy when few companies were hiring. But now, finding and retaining the cream of the employee crop is a struggle. Learn ten ways to better recruit and retain.

Instructor: Carrie Cavanaugh, Sr., Human Resources Consultant, Find Great People

10:00 -
11:30 AM

Risk Management: Developing a Successful Strategy (SCMEP TRAINING ROOM #2)

TOPIC SUMMARY: This session will discuss three diverse topics: Cyber liability and social engineering, utilizing captive insurance solutions to manage risks, and organizational resilience.

Instructors: Justin Reese, Risk Services Lead, HUB International and James Martin, commercial insurance advisor, HUN International



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TUESDAY, OCTOBER 29th

**1:00 -
2:30 PM**

Next-Level Performance: The Five Behaviors of a Cohesive Team (SCMEP TRAINING ROOM #1)

TOPIC SUMMARY: This breakthrough team development program is proven to deliver results. You'll leave with case-studies from companies who used the Five Behaviors framework as a competitive advantage.

Instructor: Jim Fadell, CEO, Carolina Training and Assessment

**1:00 -
2:30 PM**

Augmented Reality Solutions on the Shop Floor (SCMEP TRAINING ROOM #2)

TOPIC SUMMARY: See how operators, quality inspectors and maintenance technicians get their jobs done faster, more accurately and safer, thanks to augmented reality solutions using smart glasses technology.

Instructor: Stijn Van de Velde, CEO, Gemba Systems, Inc. and Alain Decartes, Director of Marketing and Business Development, Gemba Systems

**2:30 -
4:00 PM**

Online Training: Sustaining a Multi-Generational Workforce (SCMEP TRAINING ROOM #1)

TOPIC SUMMARY: Millions of manufacturing workers are set to retire soon. They will be replaced by a new generation of employee that learns differently than the prior. Learn how to teach and retain them.

Instructor: Denise Ball, Workforce Development Specialist, ToolingU-SME

**2:30 -
4:00 PM**

Using Advanced Technology to Create a Motivational and Productive Place to Work (SCMEP TRAINING ROOM #2)

TOPIC SUMMARY: Join this discussion on current manufacturing floor environments and work structures, and what drives employees to be more efficient and productive.

Instructor: Richard Bergeron, CEO, Decide 4 Action

**4:00 -
5:00 PM**

Engaging the Untapped Workforce: Hiring Americans with Disabilities (SCMEP TRAINING ROOM #1)

TOPIC SUMMARY: This session will alleviate fears associated with employing people with disabilities and help you create a plan to tap into this diverse group of potential employees.

Instructor: Chris Sparrow, Employment Services Coordinator, Able South Carolina

**4:00 -
5:00 PM**

Anatomy of an Attack: Managing Cybersecurity from the Plant Floor to the Business Floor (SCMEP TRAINING ROOM #2)

TOPIC SUMMARY: Cybersecurity has taken on a new urgency with the emergence of ransomware attacks, the spread of crippling global viruses and state-sponsored cyber-attacks. Learn how to protect yourself.

Instructor: Charles Johnson, CEO, EDTS



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WEDNESDAY, OCTOBER 30th

**9:00 -
10:30 AM**

Virtual Reality: Education and Training (SCMEP TRAINING ROOM #1)

TOPIC SUMMARY: Industry consensus is that extended reality (XR) has tremendous potential to impact training & education. Learn to make impact in workforce development, career and technical education.

Instructor: Rajesh Jha, CEO, SimInsights, Inc.

**9:00 -
10:30 AM**

Tapping South Ingenuity: Taking Manufacturing to the Next Level (SCMEP TRAINING ROOM #2)

TOPIC SUMMARY: This session will look at what many leading companies are doing to meet production and cost demands, as well as how they've changed their culture to get there. Discuss past experiences. Learn new tools. Apply new techniques.

Instructor: Shon Isenhour, Founding Partner, Eruditio

**9:00 -
10:30 AM**

Introduction to Solution Selling (SCMEP TRAINING ROOM #3)

TOPIC SUMMARY: This course will provide key points for understanding about the sales process including identifying where buyers are in the sales process and techniques that can increase your odds of success.

Instructor: Helen Talmadge, Sales Consultant, MKH Associates

**10:30 AM -
12:00 PM**

Messaging in the Age of Indifference (SCMEP TRAINING ROOM #1)

TOPIC SUMMARY: Effective marketing is becoming increasingly difficult as potential customers doubt your claims, distrust your appeal, and turn off the marketing noise. Learn how to make them listen.

Instructor: Chris Wayne, Vice President of Growth Services, SCMEP

**10:30 AM -
12:00 PM**

Does Your Business Continuity Plan Measure Up? (SCMEP TRAINING ROOM #2)

TOPIC SUMMARY: Regardless of the state of your current business continuity plan, whether you are just getting started or have a comprehensive plan already in place, this session will help you assess, benchmark and improve with clear and actionable recommendations.

Instructor: Scott Cave, Founder and Principal, Atlantic Business Continuity Services

**10:30 AM -
12:00 PM**

Curricula and Certifications (SCMEP TRAINING ROOM #3)

TOPIC SUMMARY: Presented by Clemson University for Workforce Development and the South Carolina Technical College System, learn about curriculum with concentrations in robotics and global certification programs that align with industry demand.

Instructor: Rebecca Hartley, Clemson University, ARM Institute

Instructor: Jeff Coffey, Dept. Chair of Advanced Manuf. Technologies, Spartanburg Comm. College